### MESSAGE FROM MANAGEMENT



The Great Geyser, Iceland. Photo by Carolyn Randolph Loar, 2015 MWH Employee Calendar Winner

### **Expanding Our Focus**

MWH has been *Building a Better World* for nearly 200 years. Like water, we never stay in the same place, but keep shaping and sculpting the communities in which we operate. Our vision for the future has inspired a metamorphosis that has only just begun.

Our clients' needs never stop changing, and the opportunities to address them at new levels of operation have never been greater. In 2014, we activated a plan to transform how we do business and how we deliver service and value to our clients. The impact was impressive, as we recorded a significant number of awarded projects, including the United Utilities, Southern Water and Anglian Water AMP6 programs in the U.K., the Palm Beach County Utility Capital Improvement Plan in Florida, the Huanza Hydroelectric project in Peru and the Wastewater Rehabilitation Contract in Miami-Dade County, Florida, just to name a few.

In a tough global market, we maintained balance and direction. We remained profitable. And while profits declined in part because of projects ending, our laser focus on building backlog resulted in an increase of our total backlog from \$2 billion at the end of 2013 to \$2.5 billion at the end of 2014 and has positioned us for growth in the future. Our pipeline of opportunities is solid. Acting on the knowledge that our clients need more than our current core market solutions, we also began to expand our focus and footprint into an adjacent but also new market space.



La nature, Greenland. Photo by Stefano Susani, 2015 MWH Employee Calendar Winner

### The Edge of Water

Like explorers venturing into new territory, MWH continues to seek new growth opportunities. We recognize that any metamorphosis is also a leap of faith, but our efforts have been measured, strategic and aimed at a clear destination.

In 2014, we broadened our focus on water to include natural resources, recognizing that many clients, among them the developers of new sources of oil and gas and leaders in industry, have needs relative to both. Energy, mining and industrial development are just three markets where completed unique design projects such as the complex industrial wastewater treatment plant for the Boeing aircraft parts manufacturing facility in Auburn, WA, and prepared to move to the edge of water by identifying new opportunities for management of watersheds, groundwater and infiltration systems. And recognizing the need for more end point to end point service, we began to transform our service platform to deliver more of what our clients want—full *Design* to *Operate* capabilities.



Leading Lines to the Future. Photo by Phillip Island, Australia by Kylie Wiegard, 2015 MWH Employee Calendar Winner

#### The Human Vision

We played by the rules—and reconstructed a few—to find new, industrious ways to deliver fresh ideas faster. Our metamorphosis pivoted on the perseverance of our employees. But, operating as an integrated global team, we earned more than client and public trust.

We have leveraged our shared knowledge base and connected our global design teams in ways that transformed the client experience. The investment we made ensured returns in the form of faster and more efficient delivery of high quality solutions. Aligning the human vision with new technologies proved to be a smart move. But it was transformative thinking that enabled us to demonstrate we are more than just the sum of our parts.



Country of Various Colors, Cusco City, Peru. Photo by Ana Maria Moran Sanchez, 2015 MWH Employee Calendar Winner

### The Bridge to Community

Nowhere is the evidence of metamorphosis more clear than in the diverse hometowns and neighborhoods of the communities we served. Ingenuity built and restored infrastructures, and the future of water for communities was made more secure.

Our deeply rooted purpose of *Building a Better World* has never been more vital or more necessary. Clients thrive as we contribute to their own unique business transformations. Communities flourish as we share our vision and passion for progress, and honor their uniqueness, culture and diversity. Our employees grow as they contribute their talents to help ensure a sustainable future for our planet. Wherever we have invested energy, technologies and people, the bridge to community has become stronger. I am confident it will lead to new opportunities and greater value for our clients and partners.

ALAN J. KRAUSE Chairman & Chief Executive Officer

Building a Better World

#### **PANAMA PRIDE**



Sunrise over Panama Canal.

For nearly 200 years, MWH has stood behind one key principle: to deliver the highest level of client service. This is especially true when you are the lead designer on the crown jewel of global engineering projects. One of the few man-made objects visible from space, the 100-year-old, 50-mile-long Panama Canal's multibillion-dollar makeover is eagerly awaited by the world's shipping titans. It will enable this essential waterway to handle what is expected to be a surge in shipping traffic. Once completed, it will provide efficient navigation, transform global trade and boost local economies for decades to come.

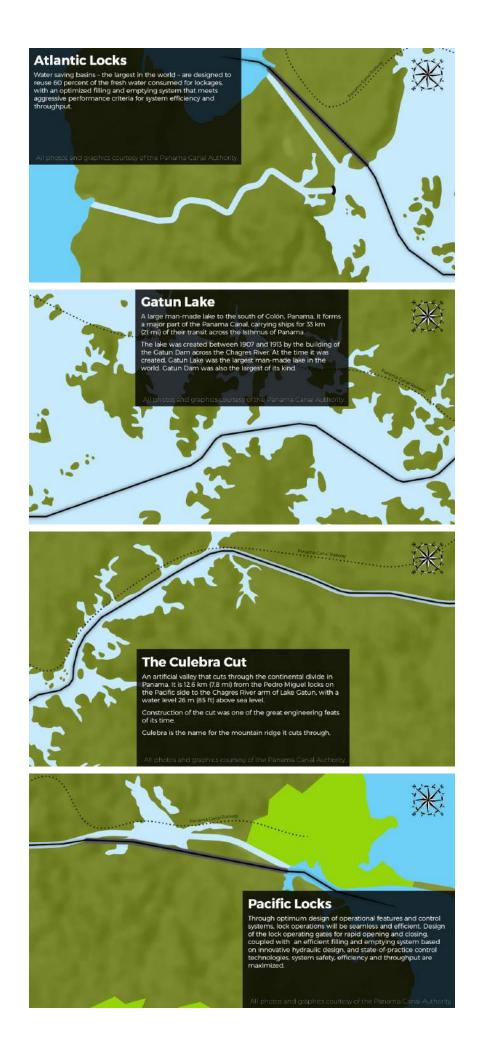
When new design technologies were needed to conserve water during transit of the more than 15,000 vessels expected to navigate the expanded Central American shortcut each year, officials turned to MWH. Leading a multinational team that included members from the U.S., Argentina, Netherlands, Italy, India and Panama, we have worked for over seven years across 13 time zones to exceed every goal, overcome every challenge and deliver the most sophisticated lock system and largest water saving basins in the world.

Nothing less than a unique solution would do for this engineering marvel that has seen more than a million ships pass between oceans since it opened a century ago. The Canal's new, larger lock system, operating together with the water saving basins, will allow reuse of 60 percent of the water for each lockage, or eight percent less water than needed for the existing smaller locks. This amounts to recycling 72 million gallons (272 million liters) of fresh water from Panama's Lake Gatun – the equivalent of 110 Olympic-size swimming pools – each time a ship transits the Canal.

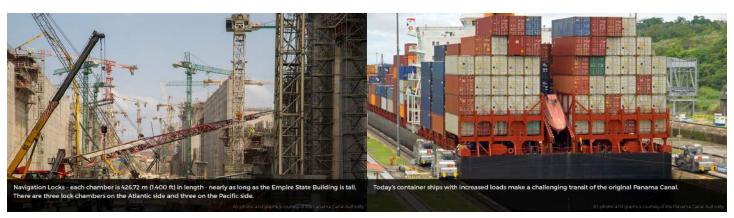
Major coastal cities along the Eastern seaboard have already begun increasing and upgrading their port infrastructures in preparation. Once the new Post-Panamax locks are operational, and the work of expanding the waterway is completed, Canal capacity will double. The world's ocean-going container ships—many nearly as wide as the new locks and carrying up to 13,000 TEUs\* each—will be able to make safe passage. And though ship traffic is expected to increase significantly, the Post-Panamax ships navigating the locks will use less fuel, which will promote environmental protection, public health and sustainable development.

Ultimately, the metamorphosis of this iconic artery of global trade will enable Panama to better manage its valuable water resources, provide new growth and development opportunities for its 3.8 million citizens and transform the way countries trade with one another.

\* Twenty-foot equivalent units (TEUs)











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### KNOWING THE WORTH OF WATER



Scenic Austin, Texas - View from Lady Bird Lake

The City of Austin has had a long wait for more water. Since 1984, its citizens have anticipated construction of a new water treatment facility that would support its fast-growing population and carry it through the dry times that are so uncomfortably familiar to the central-Texas city. MWH helped to bring relief in the form of the Austin Water Treatment Plant completed in November 2014. Hired by the city to provide overall Construction Management-at-Risk (CMAR) services, MWH took on the Texas-sized challenge of coordinating the efforts of numerous subcontractors. Construction and regulatory considerations, daunting geological obstacles and even one celebrity salamander presented special challenges. In spite of these all, MWH delivered a quality project under budget. With its sophisticated technology and sustainable enhancements, the plant treats 50 million gallons of water per day, expandable to 300 million gallons per day. It will serve Austin's commercial and residential water needs well into the future.

When the City authorized the construction of a new \$508 million water treatment plant in northwest Austin in 2009, expectations were high and so were the challenges. The site is located in an environmentally sensitive area with underground karst features that carry runoff to Austin's "crown jewel", Barton Springs. The project also included tunneling under the Balcones Canyonlands Preserve, home to threatened and endangered species of birds and salamanders. MWH Constructors personnel worked to balance these complex needs as they created the advanced, new treatment plant. Raw water comes from Lake Travis, nearly a mile away, and now has the capability to supply 35 percent of the city's water. It provides a reliable, continuous system and much needed backup service during periodic shutdowns and maintenance of the city's two older treatment plants. The facility's buildings are designed to achieve a Leadership in Energy and Environmental Design (LEED®) Silver rating.

Close collaboration with the local community and all contractors was a significant factor in the project's success. Designers aligned with the city's environmental plan to protect local habitats and to minimize any impacts to sensitive areas. The main finished water tunnel, which connects the plant to the existing water distribution system, was routed away from habitat areas; fragile geological formations were treated with care.

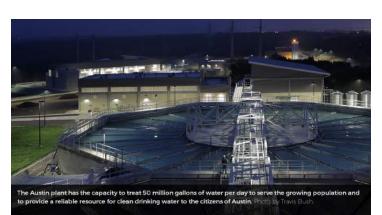
While reviewing the design documents, MWH Constructors personnel recognized some constructability challenges with the design of the intake structure on Lake Travis and the hard limestone formations. MWH worked with the design team to alter the design, thereby improving the construction efficiency and preventing potential problems. MWH also partnered successfully with local subcontractors and far exceeded the client's goals for inclusion of minority and women-owned businesses. Together, we awarded contracts to local businesses totaling over \$63 million during the first three years of the project.

With more than three million hours invested, MWH created a design that was cost effective, while still delivering long-term value, environmental stewardship and innovative water treatment. Best of all, we ensured the delivery of safe, reliable drinking water to the citizens of Austin.









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### SUPER ALLIANCE MAINTAINS LONDON'S WATER SERVICES



View along the River Thames, London.

With its diverse range of people and cultures and more than 300 languages spoken, London is a challenging place to build anything. But as one of the major companies chosen for the largest and most varied asset management program in the U.K., MWH has brought smart thinking and factory construction methodologies to the city of 13 million inhabitants. We sent a dream team primed with an ambitious, customer-centric mind-set and ready to grapple with the U.K.'s rigorous AMP6 water regulatory program. As part of a super alliance of industry-leading organizations, MWH will play a key role in the delivery of a \$2 to \$3 billion (£2-2.5 bn) capital investment program to upgrade Thames Water's aging infrastructure, a substantial undertaking that will run from 2015 to 2020, with the potential to continue to 2025. Taking on a dual role as both Program Manager and Design/Construction partner, we discovered doing two things at once has its upside, especially if it means helping a city create a world-class asset management program and shape its water and wastewater services for the future.

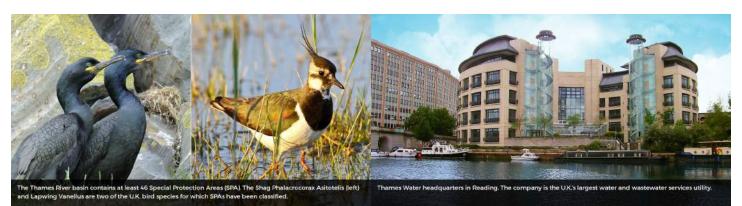
Knowing that a high level of collaboration was essential, we based our initial project management approach on a more structured and simple strategy. It favors co-operation over autonomy and employs standardized engineering practices as part of our transition from a project to a program mentality. The impact to date has been impressive and bodes well for the next phase of development.

Construction starts officially in 2015, and involves seven contract partners handling different aspects of the program. We created a solution that will treat water, manage wastewater, and ensure the long-term health of the River Thames. Our deliberate two-year planning cycle calls on our best innovative thinking in order to meet the country's shifting regulatory requirements – a challenge demanding foresight and flexibility. It also calls for a strategy to renew the vigor and value of existing assets versus building anew – an expectation that is driving change throughout our industry.

With the image of a resilient London water infrastructure clearly in our sights, we assembled the right team with the right talents and synchronized our intent to operate flawlessly from day one. High on collaboration and representing a diverse blend of specialty skills, the global team of management and project consultants, technical and innovation experts and increasingly important data analysts created a model for success that has inspired our alliance partners. At the same time, our readiness for the challenges ahead confirmed to our client that the industry-changing collaborative model they envisioned works. Partnering across time zones and accessing our global knowledge base, we have defined the project lifecycle and are primed to move into phase two design construction.

Our success in managing and delivering the Thames Water program hinges on continued collaborative and innovative, long-term thinking and decision making. What we achieve will impact the water services of one of the most vital cities in the world for generations to come.







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#### RECOVERY AND RECONNECTION



Years of flooding took a toll on communities such as Rockhampton.

Situated in the northeast corner of Australia, Queensland is known as the Sunshine State by its 4.7 million citizens. In the summers of 2010, 2011, 2012 and 2013, Queensland was hit by cyclones and significant flooding, with roads across most of the state receiving more damage than any other state asset. The Fitzroy Region, in Central Queensland, was one of the most heavily impacted regions in the state, with 1,000 kilometers (621 mi) of the 3,500-kilometer state-controlled road network requiring reconstruction. Following the 2010 floods, the Queensland Department of Transport and Main Roads (TMR) engaged MWH to work with it to reconnect the region, a role that was expanded after the 2011 and 2012 flood events. The program in Fitzroy for the 2010, 2011 and 2012 flood events was valued at \$891 million (AUD) when completed in June 2014.

As one of the 12 regional program offices within the state-wide Transport Network Reconstruction Program (TNRP), the Fitzroy Region was one of the largest, covering an area approximately twice the size of Tasmania, Australia's island state. At the peak of construction, Fitzroy had more than 50 live work sites on major and secondary highways at one time.

The program was implemented in two phases. The first phase recovery work was focused on reconnecting communities isolated by flood damage, where deliveries of food and supplies to area stores and communities were impossible by road, and essential local industries like beef production were severely impacted. Once the roads were repaired enough to reconnect communities, work then focused on the reconstruction of the flood damaged roads.

Using a new and highly collaborative approach, MWH and TMR worked together to establish a two-stage design process, which provided contractors with early design plans for earthworks, drainage and pavements, essentially expediting the development phase so the region's transport network reconstruction could be implemented sooner.

Reconstruction of the damaged roads involved numerous contractors and suppliers. Despite the speed of reconstruction, the program achieved an impressive safety record with not a single lost time injury during the last 11 months of the reconstruction. Numerous safety and traffic strategies were implemented during the program in a constant effort to continue improving standards. The team gave priority to advising the general public and stakeholder groups on these strategies and on overall progress during reconstruction through a well-directed community outreach effort.

More than 300 environmental audits ensured the region's delicate natural environment, including cultural heritage areas, was protected. Through rigorous and ongoing internal and external evaluation, the collaborative approach between TMR and MWH demonstrated transparency and accountability for the government and the public. Ultimately, it provided value for the money contributed from state and federal funding.

The Fitzroy Region reconstruction program was successfully completed both in advance of the deadline, and under budget. It was recently recognized with a Highly Commended award in the collaboration category from Consult Australia.









# **GLOBAL CITIZENSHIP**

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Helping people prepare for and lead change is as much a part of *Building a Better World* as the engineering solutions we provide. We saw the impact of our values in action this year when we invested time and energy to help others better understand and manage our vital water and natural resources.

#### **EDUCATION**

We partnered with schools and organizations to inspire future engineers.

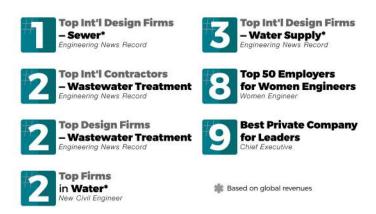
#### **DIVERSITY**

We defined a clearer path to leadership for women within the organization.

#### **SERVICE**

MWH employees brought welcomed change to communities in need by volunteering with the humanitarian organizations Engineers Without Borders USA and WaterAid, to name just a few.

### **INDUSTRY RANKINGS**



### INDUSTRY RECOGNITION



# **GOVERNANCE**

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It's important for a board member to bring their outside experiences along with their skills and capabilities to the board room, but in doing that to recognize that the company is unique and different, and not everything applies. — Janet Linden Cooper





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